

# The Road Ready Protection Plan. Confidence in Every Kilometre.

Exclusive coverage for your tires & mechanical services,  
backed by Fountain Tire's trusted warranty.



**Satisfaction Guarantee\*:** We stand by our products and want you to feel completely satisfied with your purchase. If you're not happy, we'll credit the full price towards a different set of tires.

- Return tires within 30-60 days for a full credit towards a new set.
- Applies to Goodyear (60 days), Cooper/Kelly/Dunlop (45 days), All others (30 days).



**Free Tire Rotations:** Keeping your tires in top condition is essential for longevity and safety. That's why we offer free proactive maintenance services to help you avoid costly tire replacements and keep your vehicle running smoothly.

- Free tire rotations every 10,000 km to ensure even wear and optimal performance.
- Allows you to drive confidently knowing your tires are well-maintained at no extra cost.



**Free Road Hazard Protection\*:** Life on the road is unpredictable, but we've got you covered! If your tires suffer damage from potholes, nails, glass, or other debris, our Road Hazard Protection Plan steps in to help.

- Applicable on all passenger vehicle tires and select light truck tires.
- Covers damage from nails, glass, and debris.
- Valid for 5 years or until 2/32" tread depth from the purchase date.
- Replacement provided based on tread wear.



**Free Tire Checks:** Safety comes first! Our free tire checks are designed to help you stay ahead of potential issues before they become bigger problems.

- Free safety inspections anytime.
- Includes a detailed inspection of your tires, checking tread depth, air pressure, sidewall condition, and signs of wear.



**Mechanical Warranty\*:** Our commitment to quality extends beyond tires. If you receive a mechanical repair at Fountain Tire, we stand behind our work with a trusted warranty.

- Repairs covered for 12 months or 20,000 km.
- Includes brakes, engine cooling, exhaust, ignition, suspension & more.

## ADDITIONAL INFORMATION

### **Road Hazard Protection – Coverage Details\***

Fountain Tire's Road Hazard Protection Plan covers all passenger vehicle tires, P-metric and as well as select Kumho and Sailun "heavy load" light truck tires that become unrepairable or unserviceable due to a cut or puncture caused directly by road hazards such as potholes, nails, glass, or debris on a roadway. Tires will be replaced with the same type of new tire (if available), or a comparable new tire of the same basic construction, on a pro-rated basis. The coverage applies only to the specific tire damaged by road hazard failure and does not extend to other tires on the vehicle. Coverage is valid for 5 years from the date of purchase or until the tire tread depth reaches 2/32" or less, whichever comes first.

A tire processing fee plus mounting, balancing, and any applicable sales taxes will apply.

### **30-60 Day Satisfaction Guarantee – Coverage Details\***

If you're not completely happy with your new tires, we'll credit you the full price towards a different set from Fountain Tire within the specified time frame. That's our guarantee to you because that's how confident we are.

- Goodyear Tires: 60-day satisfaction guarantee.\*
- Cooper, Kelly, and Dunlop Tires: 45-day satisfaction guarantee.\*
- All other tire brands: 30-day satisfaction guarantee.\*
- \*Installation charges will apply.

### **Mechanical Warranty – Coverage Details\***

Repairs will be free from defects in material or workmanship for 12 months from the date of repair or 20,000 kilometres, whichever comes first.

## **WHAT IS COVERED?**

- Air Conditioning, heating, and climate control systems
- Engine cooling systems
- Engine performance, drivability services and repairs
- Emission control system
- Fuel systems
- Electronic engine management system and other onboard computer systems, (engine, body, brake, and suspension computers), cruise control systems
- Brake system
- Starting and Charging systems
- Electrical systems
- Exhaust system
- Ignition system
- Steering/suspension systems, wheel bearings, CV joints/U-joints, Half-shafts, and drive shafts
- Clutches – clutch component or assembly repair and replacement
- Other minor repairs

Fountain Tire warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for 12 months or 20,000 kilometres of use, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair work order. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use and receiving reasonable and necessary maintenance during the warranty period. Warranty repair costs shall in no case exceed the costs of the original related repair or service. If there is a defect in either materials or workmanship within the warranty period, Fountain Tire shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

#### **WARRANTY AGREEMENT – MECHANICAL SERVICES**

Fountain Tire warrants that the performed repairs will be free from defects in material or workmanship for either 12 months from the date of repair or 20,000 kilometres, whichever comes first, provided, however, that for selected services the warranty period is as specifically outlined in this document.

If you experience a warranty related problem with the repaired vehicle as the result of a defect in either workmanship or material during the warranty period, Fountain Tire will perform the repairs again, including parts and labour, under the terms of the warranty as outlined.

Warranty repairs do not extend original warranty periods. Warranty repair costs are covered up to the cost of the original repair. Exclusions apply.

#### **EXCLUSIONS - MECHANICAL**

You are responsible for paying for any non-warranty services requested to be performed alongside warranty services. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with". This warranty does not in any way include incidental or consequential damages (additional expenses which you may incur as the result of faulty repair or service).

This warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered by this Warranty," even though Fountain Tire may offer other services. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs as listed below.

Automotive repairs excluded from the Limited Nationwide Warranty:

**Engine:** Any internal repairs or replacement of internal components or replacement of engine assembly.

**Transmission, transaxles:** Automatic – any internal repair or component replacement requiring the removal of the automatic transmission or transaxle from the vehicle or disassembly of same. Manual – any repair to a manual transmission requiring the removal of the transmission for the repair to be performed.

**Drive axle/differential assembly:** Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly.

- Ring gear, pinion shaft and related gears
- Associated bearing with above
- Pinion seal

**Auto body, paint, molding repair:**

- Any repair or materials related to auto body repair work.
- Glass related repairs.

#### **WHO IS ELIGIBLE?**

The Road Ready protection plan is exclusively available to you, the original purchaser of the warranted services and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is provided by the Fountain Tire location listed on the original repair work order, which performed the service/repairs on your vehicle. The full purchase price for the tires, labor or parts must have been paid to Fountain Tire. All claims must be submitted within 30 days of discovering the alleged defect.

#### **WHERE CAN YOU OBTAIN WARRANTY SERVICE?**

In the event you need service under Fountain Tire's warranty, please return to your original servicing Fountain Tire location if possible.

For peace of mind when traveling, if you are more than 40 kilometres away from the original store of purchase, this warranty will be honored at any Fountain Tire.

#### **WHAT ARE THE BUYER RESPONSIBILITIES?**

To ensure optimal tire performance and the longevity of the Road Ready Protection Plan, please:

- Maintain proper wheel alignment to prevent uneven tire wear.
- Check tire pressure regularly, and keep your tires inflated to the recommended pressure as specified in your vehicle's owner's manual or on the tire sidewall.

Failure to adhere to these guidelines may result in premature tire wear and potentially void your warranty coverage.

#### **WHAT IS NOT COVERED?**

This warranty does not cover the following:

- 1. Non-Original Purchaser:** Tires that were not purchased directly from Fountain Tire.
- 2. Improper Use:** Damage resulting from improper use, including but not limited to:
  - Overloading or under-inflation.
  - Use in racing or off-road conditions.
  - Installation on vehicles for which the tires were not designed.
- 3. Accidents and Natural Disasters:** Damage resulting from accidents, fire, vandalism, theft, or natural disasters.
- 4. Improper Maintenance:** Damage due to improper maintenance, including:
  - Misalignment, imbalance, or other mechanical issues.
- 5. Alterations:** Tires that have been altered in any way, including retreading or adding sealants.
- 6. Commercial Use:** Tires used on commercial vehicles or for any commercial purposes.
- 7. Unauthorized Repairs:** Any repairs not performed by Fountain Tire.

The logo for Fountain Tire, featuring the brand name in a stylized blue font with a red maple leaf icon above the letter 'i' in 'Tire'.

For peace of mind when traveling, this warranty will be honoured at any Fountain Tire or at any participating independent Goodyear Tire & Service Network outlet in Canada and the United States.\*

Simply call:

**1-800-426-0733**

This warranty is only for you as the original purchaser of the warranted services and the vehicle serviced.

\* Not all services are provided by all independent Goodyear Tire & Service Network locations