

# NATIONAL LIMITED WARRANTY

## WARRANTY OVERVIEW

### TIRES

- 30 day satisfaction guarantee
- Free rotations (recommended every 10,000 kms)
- Free Road Hazard Protection on most tire purchases\*  
\*excludes most "LT" designated tires

### MECHANICAL

- Repairs will be free from defects in material or workmanship for either 12 months (6 months for commercial use vehicles) from the date of repair or 20,000 kilometres, whichever comes first.

IN THE EVENT THAT YOU NEED SERVICE UNDER FOUNTAIN TIRE'S WARRANTY, PLEASE RETURN TO YOUR ORIGINAL SERVICING FOUNTAIN TIRE LOCATION IF YOU ARE WITHIN 40 KILOMETRES. IF MORE THAN 40 KILOMETRES AWAY, CALL THE CUSTOMER CARE HOTLINE AT 1-800-426-0733.

### TIRE WARRANTY

30-day satisfaction guarantee on all tires. We guarantee that you will love your new tires or we will credit you the full price towards a different set of tires from Fountain Tire within 30 days of purchase!

Free tire rotations (recommended every 10,000 kilometres)

Fountain Tire's Road Hazard Protection Plan covers all passenger vehicle tires, P-metric light truck tires and Wrangler Adventure "LT" light truck tires that become unrepairable or unserviceable due to a cut or puncture caused directly by debris on a roadway. Tires will be replaced with the same type of new tire (if available), or a comparable new tire of the same basic construction, on a pro-rated basis. This protection is valid for five years from date of tire purchase. A tire-processing fee plus mounting, balancing, and any applicable sales taxes will apply.

### MECHANICAL WARRANTY

#### WHAT IS COVERED BY THE WARRANTY

- Air Conditioning, heating and climate control systems
- Engine cooling systems
- Engine performance, drivability services and repairs
- Emission control system
- Fuel systems
- Electronic engine management system and other onboard computer systems, (engine, body, brake and suspension computers), cruise control systems
- Brake system
- Starting and Charging systems
- Electrical systems
- Exhaust system
- Ignition system
- Steering/suspension systems, wheel bearings, CV joints/U-joints, Half-shafts and drive shafts
- Clutches – clutch component or assembly repair and replacement
- Other minor repairs

Fountain Tire warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for 12 months (6 months for commercial use vehicles) or 20,000 kilometres of use, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair work order. This warranty is conditioned on the vehicle being subjected only to normal, use and receiving reasonable and necessary maintenance during the warranty period. Warranty repair costs shall in no case exceed the costs of the original related repair or service. If there is a defect in either materials or workmanship within the warranty period, Fountain Tire shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

### WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

You must keep a copy of the repair work order and present it when seeking service under this warranty. If warranty work is performed, you must temporarily surrender possession of the repair work order.

If there are no Fountain Tire locations in your area, you must obtain authorization prior to any warranty repair work by calling 1-800-426-0733

### ELIGIBILITY

This limited warranty is extended only to you, the original purchaser of the warranted services and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Fountain Tire who is so named on the original repair work order and whom performed the service/repairs on your vehicle.

### WHERE YOU CAN OBTAIN WARRANTY SERVICE

In the event that you need service under Fountain Tire's warranty, please return to your original servicing Fountain Tire location if possible.

IF YOU ARE MORE THAN 40 KILOMETERS AWAY FROM THE ORIGINAL SERVICING FOUNTAIN TIRE LOCATION, YOU CAN BE SERVICED BY ANOTHER FOUNTAIN TIRE OR ANY MEMBER OF GOODYEAR'S TIRE & SERVICE NETWORK BY FIRST CALLING OUR CUSTOMER CARE HOTLINE AT 1-800-426-0733.

IF YOU ARE HAVING REPAIRS PERFORMED AT A LOCATION OTHER THAN FOUNTAIN TIRE, WARRANTY AUTHORIZATION MUST BE OBTAINED PRIOR TO ANY WARRANTY REPAIR BEING PERFORMED.

### WARRANTY AGREEMENT – MECHANICAL SERVICES

Fountain Tire warrants that the performed repairs will be free from defects in material or workmanship for either 12 months from the date of repair or 20,000 kilometres, whichever comes first, provided, however, that for selected services the warranty period is as specifically outlined in this folder.

If you experience a warranty related problem with the repaired vehicle as the result of a defect in either workmanship or material during the warranty period, Fountain Tire will perform the repairs again, including parts and labour, under the terms of the warranty as outlined.† Warranty repairs do not extend original warranty periods. Warranty repair costs are covered up to the cost of the original repair.

Exclusions apply. See EXCLUSIONS.

†Except as described in the Service Warranty Policy below.

### EXCLUSIONS

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with". This warranty does not in any way include incidental or consequential damages (additional expenses which you may incur as the result of faulty repair or service).

This warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered by this Warranty," even though Fountain Tire may offer other services. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs as listed below.

Automotive repairs excluded from the Limited Nationwide Warranty include:

**ENGINE:** Any internal repairs or replacement of internal components or replacement of engine assembly.

**TRANSMISSION, TRANSAXLES:** Automatic – any internal repair or component replacement requiring the removal of the automatic transmission or transaxle from the vehicle or disassembly of same. Manual – any repair to a manual transmission requiring the removal of the transmission for the repair to be performed.

**DRIVE AXLE/DIFFERENTIAL ASSEMBLY:** Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly.

- Ring gear, pinion shaft and related gears
- Associated bearing with above
- Pinion seal

### AUTO BODY, PAINT, MOULDING REPAIR:

- Any repair or materials related to auto body repair work.
- Glass related repairs.

### SERVICE WARRANTY POLICY

This warranty is only for you as the original purchaser of the warranted services and the vehicle serviced. It is not transferable. Any consequential, incidental or indirect damage and any loss of profit or the like are excluded and are not covered by this warranty. This warranty is in lieu of any implied warranty of merchantability, fitness for a particular purpose, or any other statutory warranty whatsoever. In the event that provincial law precludes the exclusion of any such implied warranties, any such surviving implied warranties shall be limited to the duration of this warranty and shall exclude consequential, incidental or indirect damages as well as any loss of profit. This warranty gives you specific legal rights and you may have other rights which vary from province to province.

Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you (but in no event shall the inapplicability of such limitations or exclusions invalidate any other terms of this warranty).

A purchaser of these warranted products or services has the right to have warranty services performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the original purchaser's hands for warranty repairs. If a covered condition exists within the warranty period, the warranty will not expire until the condition has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the original purchaser, or if the warranty repairs did not remedy the condition and the buyer notifies the Fountain Tire which performed the warranted service of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the condition has not been fixed, the original purchaser may return his/her vehicle for a replacement of parts, if applicable, or a refund, in either case, subject to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the original purchase has under any law which applies.

For peace of mind when traveling, this warranty will be honoured at any Fountain Tire or at any participating independent Goodyear Tire & Service Network outlet in Canada and the United States.\*

Simply call:  
**1-800-426-0733**

This warranty is only for you as the original purchaser of the warranted services and the vehicle serviced.

\* Not all services are provided by all Fountain Tire or independent Goodyear Tire & Service Network locations